



# SETON SCHOOL

*"Let His Will of the present moment be the first rule of our daily life and work..."—Saint Elizabeth Ann Seton*

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## **Advice from Mrs. Carroll about what to do if you have a problem or concern**

One of the reasons you parents send your children to Seton is because you know that we will support the values you are trying to instill in your children. We are all working to form the students into strong, faith-filled adults, who will resist the temptations of our culture and be a light to draw others toward the love of God.

One of the ways that we can achieve this goal is to teach the students self-discipline rather than self-indulgence. And one of the ways we can do that is to encourage obedience to the rules of the school.

We need parents to help us succeed in this endeavor. Though some of the rules might not seem earth-shaking, obedience to each one helps to form character, so that the person can practice self-control in larger issues.

On our part, we will work with you to help your children. But we ask that you follow a protocol if you have an issue with a teacher or a class.

1. Contact the teacher directly, by Jupiter Ed, e-mail, note, or phone call to the office. Most problems can be resolved by a direct conversation. Teachers need to know your concerns. They can't know them if you don't tell them.
2. If the issue is not resolved by this conversation, then go to a higher authority. The following people are available to help you: Mr. Pennefather, Dean of Students; Mr. Vander Woude, Athletic Director; Mrs. Montavon, Guidance Counselor; Mrs. Cackett and Mrs. Pogue, student government advisers; department chairmen Mr. Scheetz for math/science, Mrs. Mirus for English, Mrs. Pogue for foreign languages, Mrs. Carroll for religion and social studies.
3. If an academic issue is broader than a single department or the issue has not been resolved after speaking to the department chairman, contact Mrs. Mirus, who is the Academic Dean, with specific responsibilities to maintain Seton's high academic standards.
4. Only if all of these procedures have failed, should you contact Mrs. Carroll.

We want to work with you, but it is not fair to teachers if parents go over their heads. Occasionally parents will say that they don't think it will do any good to talk to the teacher or even that the teacher might retaliate against their children. But if you have enrolled your children in Seton, we assume that you trust us. If you talk to the teacher and the issue is not resolved, you have recourse as outlined above.

With good will, openness, and trust on all sides, teachers and parents will cooperate in forming the adults who will witness to Christ in our society, which desperately needs Him.